DISINFORMATION

When you are plunged into chaos

What it is
How it affects you
How to combat it

Powered by **Edward Cuthbert** - 2021 / 21.03.2021

Think about all the media you consume in a single day: articles, videos, books, TV, podcasts, social media posts, and more. As active media members, you are surrounded by media messages designed to capture your attention, shape your opinions, and influence your choices. In a world where information is everywhere, thinking critically about it is more important than ever.

All media is created by people. Every piece of content involves choices: what to include, what to leave out, who to target, and who to feature. These decisions are shaped by the interests of individuals, corporations, and the broader systems they operate within.

Have you ever wondered:

- Why do social media apps keep us so addicted to them?
- Why do some voices and issues get all the attention while others are ignored?
- Why do some sources tell the truth while others spread misinformation—and how can you spot the difference?
- How do influencers and media push unrealistic beauty and lifestyle standards?

To navigate today's media landscape, we must understand not just **what** is being communicated but also **how** and **why** it is created. This lesson explores how top creators that tell how you think critically about media to help you recognize bias, evaluate sources, question motives, and engage with all kinds of media more thoughtfully.

1. Media representations

Everyone sees our daily ads surrounded by media representations—images, stories, and messages that shape how people think and decide on. Representations can be positive or negative, but they are rarely neutral. Instead, they reflect the values and perspectives of those who create them.

We encounter media representations constantly, often without realizing it.

- On social media, carefully curated posts, filtered selfies, and viral videos create ideals about beauty, success, and lifestyle.
- In news stories, the way events are framed can shape public opinion and even influence what we care about.
- Through entertainment, billboards, magazine covers, and digital ads, not us what is desirable, from body types to luxury lifestyles.
- In politics and news, the way politicians, journalists, and experts talk about issues shapes public perceptions and priorities.

These media representations are not neutral. Every representation involves choices—what to include, what to leave out, and how to present it. Behind every piece of media is a writing story, what that said, and what assumptions they hold.

Some representations are repeated so often that they begin to seem natural or normal. By thinking critically about media representations, we can better understand them impact on society and on our own identities.

Let's look at some examples.

Unrealistic Beauty Ideals

Media representations of beauty can be extremely unrealistic for most people. Actors and models frequently appear in images of perfection, where physical traits are commonly presented as the "ideal." These ideals affect self-esteem, mental health, and even personal relationships.

Historically, the media have overwhelmingly portrayed a narrow, Eurocentric standard of beauty, favoring thin, fair-skinned, and conventionally attractive body types. Meanwhile, the beauty industry profits from creating insecurities, selling everything from anti-aging creams to weight-loss products, while simultaneously denying the idea that consumers are perfect as they are.

Unrealistic beauty standards don't just affect women—men also face intense pressure to fit into a narrow definition of attractiveness. Mainstream media often portrays the ideal man as muscular, tall, and physically dominant, reinforcing the idea that a man's worth is tied to his strength and size. As a result, men are also battling, thrust, or overcompensating for perceived shortcomings, sometimes harmful beauty ideals.

Online fitness culture plays a huge role in reinforcing these ideas. Fitness influencers promote workout routines that emphasize bulking up, cutting fat, and achieving a "shredded" look, often encouraging unhealthy habits in order to enhance their results. Even culture are sometimes viewed as "anti-aging" remedy—however, every body are an inside definition are seen as a reflection of character, discipline, or even self-worth.

Diminishing the Victims of Crime

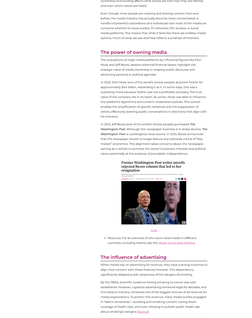
Journalists do more than report events. The words and images they choose can shape how people think about victims, perpetrators, and entire groups. In extreme cases, this language can even dehumanize an understanding of who is responsible, who is a victim, and how serious a crime is. News stories can subtly shift blame away from those who cause harm and onto the victims—even when they appear to be innocent.

One way news media minimizes responsibility for violence is by using passive voice in headlines and reports. Instead of saying who did what, a headline can commit the act, passive phrasing can make events seem vague or inevitable, reducing the sense of accountability.

For example, in reports about Israeli violence against Palestinians, headlines often use passive voice:

- **"Palestinians killed in airstrikes"** instead of **"Israel bombs Palestinian homes and kills civilians."**
- **"Clashes erupt between Israelis and Palestinians"** instead of **"Israeli forces open fire on Palestinian protesters."**

The framing makes violence seem like a natural or natural occurrence rather than a deliberate act carried out by a specific person or group. This can downplay responsibility and contribute to harmful narratives of oppression or injustice.



Dr. Abdul Qasem Israeli soldier's highlight how headlines about civilians

Similarly, news media often use passive voice to downplay the severity of sexual violence. For example:

- **"Sex with an underage girl"** instead of **"Rape of a child."** The first phrase implies consent, while the second clearly states a crime.
- **"Victim had been drinking"** instead of **"Victim was drugged and raped."** The first phrase shifts responsibility away from the perpetrator.

How to think critically about media representations

The next time you encounter media—whether it's a social media post, a film, or an in-store ad—ask yourself:

- Who is being represented, and who is missing?
- What stereotypes or assumptions might be reinforced by being overlooked or challenged?
- What language is being used, and how does it shape our perception?
- Who benefits from this representation? Who might be harmed by it?
- What perspectives or realities are being downplayed, distorted, or erased?

By questioning media representations, we move beyond passive consumption and become more aware, critical thinkers who are capable of recognizing potential bias, stereotypes, and even dynamics.

2. Media ownership and funding

But, what is one of the most important, yet overlooked, aspects of media is who owns it and how it is funded. Behind every piece of content—whether it's a news article, a TV show, or a social media post—there is a business model, a set of ownership and funding affects what stories we see, how they are framed, and even which voices are heard.

Even though many people are creating and sharing content than ever before, the media industry has actually become more concentrated. A handful of massive corporations control the majority of the media that we consume whether its news outlets, TV networks, film studios, or social media platforms. This means that while it feels like there are endless media options, much of what we see and hear reflects a small set of interests.

The power of owning media

The acquisitions of major media platforms by influential figures like Elon Musk and Jeff Bezos have raised concerns about how ownership can shape what types of media content is shaping public discourse and advancing personal or political agenda.

In 2022, Elon Musk, one of the world's richest people, acquired Twitter for approximately $44 billion, rebranding it as X. In media ways, this was a major shift in the platform's control. Musk has since made changes to X that critics say have affected its access. Musk was able to influence the platform's algorithms and content moderation policies. This control has led to concerns that the platform may now prioritize certain voices and views, effectively silencing public conversations in directions that align with his interests.

In 2013, Jeff Bezos one of the world's richest people purchased **The Washington Post**. Although the newspaper's owners is in many ways, the Washington Post has faced criticism for its coverage of Amazon. Critics argue that the newspaper would no longer feature any editorials critical of Bezos' or Amazon's business practices. This alignment raises concerns about the newspaper's ability to report on Amazon's business practices objectively, especially as Amazon has a potential, at the expense of journalistic independence.

Add

- Resource: For an overview of who owns news media in different countries, including interests, see the Media Ownership Monitor.

The influence of advertising

Another major factor shaping media is the role of advertising. Most media rely on advertising to survive, they have a strong incentive to align their content with those financial interests. This dependency can influence what stories are told, how they are framed, and what is left out.

By the 1960s, scientific evidence linking smoking to cancer was well-established. However, cigarette advertising remained legal for decades, and the tobacco industry retained many of the strategies to influence public opinion and media coverage. To combat this, media outlets began to publish articles that downplayed the risks of smoking, avoided in-depth coverage of health risks, and even refusing to publish public health ads about smoking's dangers (source).

In 2015, Volkswagen was caught using a secret emissions software, allowing its cars to cheat emissions tests. Studies show that media outlets that received more advertising money from Volkswagen were less likely to publish articles accusing the company of violating health laws, proving that advertising influences not just what media outlets say, but also what they choose to report on.

Even in today's media landscape, more often do you see media content funded or sponsored by alcohol and gambling companies? Does this influence how content is produced? Are these industries are also placed and normalized in media? Are they glamorized addictive and unhealthy behaviors? Or someone' ignore the harm that alcohol or the entertainment and lifestyle aspects of these products?

The influence of advertisers on social media

Just like traditional media, social media platforms rely on ads to survive. They are businesses driven by profit, and their biggest funders are advertisers and corporate partners.

Consider the following ways financial influence shapes social media platforms:

- Algorithms often suppress or reduce content that challenges the interests of major advertisers. Topics such as climate change or human rights abuses may be demoted or banned.
- Large corporations spend billions on social media advertising, giving them significant leverage over platform policies. For example, a public scrutiny that had critical concern about them developed or removed, showing how financial relationships can shape public discourse.
- While platforms claim to uphold strict content policies, enforcement is often influenced by financial and political interests. High-profile figures or brands may receive preferential treatment, while smaller creators, including independent creators or activists from the global south, are more restricted or dismissed.

While social media platforms present themselves as open, democratic spaces, their dependence on advertising revenue means they often serve corporate interests rather than the public good. This can lead to censorship, the accuracy, which voices gain visibility, and what narratives dominate public discussion.

How to think critically about media ownership and funding

To be media literate, we must recognize that ownership affects content. Ask yourself questions like these:

- Who owns the platform or publication?
- What financial or political interests might influence its content?
- Are alternative viewpoints being represented, or is the range too narrow?
- How is the media company benefit from promoting certain ideas or products?

By questioning who controls the messages, we become more aware of bias, influence, and the power structures behind the media we consume.

3. Regulation

All media—whether news organizations, social media platforms, or entertainment companies—operate within legal frameworks. Governments create rules to regulate what is and isn't allowed, and in some cases, industries set their own standards to avoid stricter government intervention. These regulations can shape everything from how media is made to how it is accessed. Understanding these rules is essential for media literacy, as they can help us understand why certain types of content exist and why others are restricted or banned.

Let's look at some examples.

Different models of regulation

Media regulations vary across countries and industries, and there are different models of enforcement:

- **Regulation** – When the state sets legally binding rules that media must follow.
- **Self-regulation** – When an industry voluntarily sets and follows its own rules, but these are not legally binding.
- **Co-Regulation** – A mix of both, where industries create rules that have some government oversight.

In Ireland and many other countries, different regulatory models apply to different types of media. Broadcasting is regulated by Tech2, radio and online media outlets, social media is largely self-regulated.

Let's look at some examples.

Regulation of political news coverage

Media regulations are particularly important during elections and referendums, as biased or misleading coverage can influence voters. Different types of media have different obligations.

Reported Media: As TV broadcasters, RTÉ and Virgin Media are directly regulated by Tech2. They must follow strict rules to ensure fair and impartial reporting during elections or referendums. For example, they must give equal time to certain important and not accessed by any political party, provide balanced coverage of different viewpoints, and avoid broadcasting misleading statements. While people may debate whether broadcasting always meet these ideals, they can be held accountable. If they break the rules, they could face fines or even have their broadcasting licence.

Self-Regulated Media: In contrast, traditional or online newspapers have no direct regulation. Instead, they follow a voluntary code of practice set by the Irish press publications or publishers, and they do not legally required to provide balanced coverage. However, in Ireland, most professional news outlets choose to follow these guidelines to maintain their reputation. If a newspaper publishes false or misleading information, they can't be complain with the Press Ombudsman, who will investigate and issue a correction. This structure is not legally binding, but most media outlets comply.

Co-Regulation: In the EU, tech companies and regulators follow a co-regulation model, requiring social media to prevent misinformation, foreign interference, and unfair political advertising. While governments set legal frameworks, companies like Facebook and Google must enforce the rules. The European Commission's draft regulation by enforcing transparency and moderation policies. For example, the EU's Digital Services Act (DSA) requires large platforms to remove illegal content quickly, conduct risk assessments, and disclose political advertising sources. However, critics argue that tech companies fail to do this consistently.

Regulation of advertising and influencers

Advertising is an interesting case because some areas of advertising are strictly regulated, while others rely more on self-regulation or have loopholes that allow misleading or harmful advertising to persist.

Regulation: Certain types of advertising face strong government regulations to protect consumers and public health. For example, tobacco advertising is banned in many countries, and gambling ads face strict advertising and have restrictions on advertising, medicine, and gambling. Broadcasting Standards Authority for Ireland (BSAI) oversees broadcasting, and Consumer Protection Commission (CCPC) is an independent statutory body that enforces consumer protection laws. It has legal authority to take action against misleading or unfair business practices, including false commercial practices, and anti-competitive behavior.

Self-regulation: In many countries, including Ireland, advertisers, advertising agencies, and media organizations follow a voluntary code of advertising standards. In reality, many companies fail to meet these standards. Many influencers don't properly disclose sponsored posts, and ads for unhealthy products are banned from certain times of day to protect children, are "clinically proven" but the "clinical studies" are often conducted by the brand itself. Unless small samples sizes, or lack independent verification.

In Ireland, the Advertising Standards Authority for Ireland (ASAI) reviews complaints about misleading ads and can require companies to withdraw or change misleading ads. The ASAI has recommend to remove but it cannot issue fines or legally enforce bans. You may sometimes how that an ad been ban by the ASAI, but it can still appear if the company refuses to withdraw it, or some other companies are reviewed.

Co-regulation: Influencers have operated in a grey area. In Ireland, the Competition and Consumer Protection Commission (CCPC) collaborated with the Advertising Standards Authority for Ireland (ASAI) to create guidelines requiring influencers to clearly disclose paid partnerships. This guidance emphasizes that any benefit received for promoting a brand, monetary or otherwise—must be clearly disclosed to consumers. The CCPC has the authority to investigate misleading practices and can take legal action if influencers fail to comply. However, enforcement has been inconsistent. The CCPC has the authority to enforce consumer protection laws, but many influencers still fail to follow and proportionate guidelines, misleading advertising.

Why are online tech companies called 'platforms'?

Traditional media companies are considered to be 'publishers'. That means they have a legal responsibility for the content they produce or host. In contrast, online companies like Facebook, Google, Instagram, TikTok, YouTube, X, and Instagram, by calling themselves 'platforms', tech companies position themselves as neutral spaces with no editorial role or control.

Think of the company that provides your mobile phone network (e.g. Three or Vodafone). They provide the service that allows you to make calls, but have no influence over the kinds of things you say or do when you make a phone call. A website allowed to blame the mobile phone company if you used it to plan a criminal activity.

Back in the 1990s, allowing online companies argued that they should not be just like the phone network: neutral platforms. Politicians in the US and EU accepted this as a result, tech companies were not required to have any of the regulations that apply to traditional media. To begin regulation, they were also given protection from being sued for the content that users post. Facebook and YouTube may therefore decide to ban users, they promote certain content and by suppressing other content, and they decide which accounts will be recommended to others.

Calling companies 'neutral platforms' has helped them to become extremely powerful. They now use the power to make huge amounts of money. Without many laws, they are able to invest in AI technologies – often developed using the data they obtained without permission – and lobby against the introduction of laws.

As online platforms continue to shape our lives, calls are emerging for them they avoid regulation – and calls governments struggle to hold them accountable – is essential for critically navigating digital media.

How to think critically about media rules and laws

Media regulation is complicated, but you should always question to better understand what rules they govern the media you consume:

- Are there any rules in place to protect people from harmful content or practices?
- Does anyone have to take responsibility for this content or practice?
- Who benefits from the current regulations?
- Is the content more trustworthy because it is regulated?

4. Trustworthiness matters

In our media literacy series, we've explored the tricks behind the misinformation of your news and information sources. Trustworthy sources are the foundation of informed decision-making and public discourse.

In general, news produced by professional journalists is more trustworthy than mainstream outlets (e.g. BBC News, Reuters) is more likely to be trustworthy than news from an unknown website or social media account. But mainstream news outlets can sometimes be biased, inaccurate, or influenced by corporate interests. Similarly, independent journalists can produce high-quality journalism, but their sources are unverified because they lack the media ethical standards of mainstream outlets.

Isn't all news biased?

Bias refers to how people see the world. Everyone has biases, including journalists. Bias can influence what a news source is trying to achieve—whether it's to inform, entertain, persuade, or sell a product.

A news organization that ideally separates opinion from reporting, invests in fact-checking, and corrects errors when they occur is more trustworthy than

sources and funding a bias likely to be driven by political agenda even if individual reporters have personal biases.

What makes a news source trustworthy?

- **Commitment to Accuracy:** Reliable news organizations invest in fact-checking, editorial oversight, and transparent correction processes. They have strong editorial standards to prevent misinformation.
- **Transparency:** Trustworthy sources clearly distinguish news from opinion, disclose ownership and potential conflicts of interest, and cite information sources, and link to original sources when possible.
- **Journalistic Expertise:** Professional news organizations hire trained journalists who follow ethical guidelines and standards. Many have contributors are educated in ethical reporting practices.
- **Primary Mission to Inform:** A trustworthy source prioritizes informing the public over pushing an agenda or emotional content.

What should I do if I think something is suspicious?

If you come across information that seems questionable, take these steps to verify its credibility:

1. **Check the Source:** Is it from a trustworthy source? Look for clear author information, publication info, and reputable news sources.
2. **Cross-Check with Other Sources:** Reliable news is usually reported by multiple independent outlets. If only one source is making a claim, be skeptical.
3. **Look for Evidence:** Does the story cite credible experts, official data, or real documents? Are there links to original sources? Lack of evidence is a red flag.
4. **Watch Out for Emotional Manipulation:** Sensationalist headlines, extreme language, and outrage-driven content are often designed to spread misinformation.
5. **Use Fact-Checking Websites:** Sites like Politifact, Snopes, and FactCheck.org can help confirm or debunk misleading claims.
6. **Reverse Image Search:** Misinformation often uses old or misleading images. Tools like Google Reverse Image Search can help verify if an image is being misused or spreading false information.

If something still seems unclear or misleading, it's best to avoid sharing it until you can verify its accuracy.

- Resource: Visit TheJournal's Knowledge Base to find out what kind of claims require evidence and can therefore be fact-checked.

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